1. **Call to Order**

- George Barton, Board Chair called the meeting to order at 5:31 p.m.
2. BOARD EDUCATION

○ QUALITY REPORTING AND BOARD ACCOUNTABILITY

○ Nikki Chadwick, VP of Quality and Education provided an overview to the Board. Discussion ensued:

○ What is quality healthcare? – fast, efficient, good results, safe care

○ Jim – do the organizations charge to belong to? Most do not, although there is a charge to collect the data. CAHs don’t have a mandate to report, however we can be penalized for not reporting. The incentive to report is financial

○ Jensen – how much of your time is spent assembling data? About 25% - there are two individuals on my team who do the majority of data collection. Is there much redundancy? Yes – same information being collected in different formats. We are trying to train our medical record software to be more compatible

○ Gerald – does collecting all this information make the organization safer? Yes – it provides us with more data to review and more variables to compare. How would you judge the integrity of your data sources? Quite high, the data collection, both electronic and manual provide factual data

○ Rick – do we still remain joint commission accreditation? No – we stopped paying for that and follow CMS regulations

○ Gerald – as a quasi-governmental agency, do the members elected by townships hold the same level of responsibility as other boards who are appointed? Yes – public or private hospital governance is charged with overseeing every aspect of the hospital, and that needs to be balanced and delegated to the administration and medical staff of the hospital appropriately. Elected members have the same legal responsibilities and protections as appointed boards

○ Jensen – how would you assess the condition of patient safety of the hospital now and why? Culture of safety is a top priority which does mean increased work, however it means employees are comfortable with reporting situations as they arise

○ George – how concerned are you with staff reporting and anxiety right now? There has been a decrease in reporting right now so we are looking forward to completing the next Culture of Safety survey for reasons as to why

○ Rick – where do you draw the line with what information comes back to the Board? Data is talked about at patient safety and those minutes are always in your packet, any events that take place are reported back, all information does get reported to Board Quality and those minutes are provided to the Board as well

○ Challa – four years ago there was an incident in our emergency room, at the time Ralph did inform everyone being as transparent as possible so the community and the Board was informed quickly and the situation was handled well

○ A copy of the full presentation is available in the Board records manual
3. **CONSENT AGENDA**

- Motion made and seconded to accept the following consent agenda items:  
  - 2/25/15 Board minutes as presented  
  - 2/17/15 Patient Safety minutes as presented  
  - 3/12/15 Billing compliance minutes as presented  
  - Compensation Committee – no meeting  
  - 3/17/15 Budget & Finance minutes as presented  
  - Written leadership report to the Board  
  - 3/17/15 Executive committee minutes as presented in conjunction with the MEC  
  - Written medical staff report to the Board  

4. **QUALITY**

- The patient safety minutes were presented in the packet; no questions as to those minutes  
- Nikki stated we were in the Observer for receiving the SHAPE award. This is the award from the Department of Labor and we went above and beyond their criteria for public safety  
- IT department went live with PhysDoc and our providers are now doing notes in the computer. It went well and the physicians are fairly happy with it overall. This should help resolve some medication and legibility issues  
- HealthInfoNet was here to train our staff to access their electronic programing so we can have access to their files and review patient data so if a patient doesn’t have their med list, we can access that information from their data. This is a statewide initiative but not yet available through interconnection of states. Patients can opt out of the health information exchange if they don’t want their information available

5. **FINANCE**

- Nancy Glidden reported an operating gain of $26,914 for the month of February compared to a budgeted loss of $59,159. The overall change in net assets for the month was an increase of $429,524 compared to a budgeted increase of $12,013  
- We will now be calling and contacting past due accounts asking if we can help set up a payment plan, this is not reported to the credit bureaus. We make three statement attempts and then placed with a collection agency  
- Motion made and seconded to approve the financial statements as presented for the month ending **2/28/15**  

**APPROVED**
6. People

- **Medical Staff**
  - Challa Reddy, MD, Medical Staff President stated the written report is in the packet for review
  - The medical staff had a very good meeting of the new structure which happened the 1st Tuesday of March – standing room only – morning meetings are more popular, providers are fresh and can then start their day
  - Trying to encourage “Team Mayo” to increase communication between primary care providers and our specialty providers to refer in system. Leadership is requesting more face to face meetings for patient discussion rather than email or chart handoff. Future plan is to bring department leaders to the medical staff meetings to educate our providers about our different service areas

- **Credentials**
  - Challa Reddy, MD, Medical Staff President presented two one year provisional appointments and six two year full appointments as recommended by the Medical Executive Committee earlier this month. Verifications and references are in order (license, insurance, NPDB, etc.) and performance has been satisfactory for the following:

| One-Year Provisional Appointments (2) Effective 4/1/15 – 3/31/16 |
|-----------------------------|-------------------|-----------------|-----------------|----------------------|----------------------|
| Applicants                | Staff Status Requested | Dept. | Section | Notes                                           |
| Sinada, Musadag MD        | Courtesy            | Inpatient | Hospitalist | Sound Practice Management Group |
| Willard, Linda NP         | Dependent AH        | Inpatient | Occupational Medicine | Credentialed to supervise WorkWISE program and staff – temp privileges effective 3/10/15 |

| Two-Year Reappointments (6) Effective 5/1/15 *(or less to coincide with birth date)* |
|-----------------------------|-------------------|-----------------|-----------------|----------------------|----------------------|
| Name                       | Staff             | Dept. | Section | Priv's Exp | Reappt Period | Privilege Changes | Office | NOTES |
| Gianini, Glenn DO          | Courtesy          | Inpatient | Obstetrics & Gynecology | 30-Apr-15 | 5/1/15 – 4/30/17 |                             | Mayo Regional Hospital |
| Hardin, Carl MD           | Consulting        | Inpatient | Radiology   | 30-Apr-15 | 5/1/15 – 4/30/17 | Virtual Radiologic (vRad) |                             |
| Lamb, Gail DO             |Courtesy           | Inpatient | Emergency Medicine | 30-Apr-15 | 5/1/15 – 4/30/17 | Mayo Regional Hospital |                             |
| Sanghvi, Amit MD          | Consulting        | Inpatient | Radiology   | 30-Apr-15 | 5/1/15 – 4/30/17 | Synergy Radiology |                             |
| Steinke, Daniel DDS       | Courtesy          | Inpatient | Dentistry  | 30-Apr-15 | 5/1/15 – 4/30/17 | Steinke & Caruso Dental Care, LLC |                             |
| Ware, Melissa RNFA        |Dependent AH      | Inpatient | Surgery   | 30-Apr-15 | 5/1/15 – 4/30/17 | Mayo Regional Hospital |                             |

| Privilege Changes (1) |
|-----------------------------|-------------------|----------------|-----------------|----------------------|-------------------|-------------------|
| Name                        | Status            | Privilege Changes | Notes | NOTES |
| Kakar, Kshitij MD          | Courtesy          | Add – assist with C-Section | To be trained and precepted by current providers |                             |
7. **SERVICE**

- N/A

8. **OTHER**

- **CEO REPORT**
  - Marie stated the leadership report was presented in the packet for review prior to the meeting. No questions as to that report.
  - EMHS planning is going well, they have assigned us a facilitator, session on May 12th to do the SWOT analysis. Attendance will include the medical and board executive committees along with senior leadership.
  - PCHC ACO meeting on Friday. We have finally seen the draft LLC agreements and so far the Mainecare agreement has the “outs” that we need in case we decide to partner with a different entity. Medicaid has more stringent requirements.
  - WorkWISE – have hired a new PAC who will be starting on May 18th. Letters to area employers were sent today.
  - Second facility planning meeting today, main lobby and registration area is a priority along with the oncology area.
  - Governor’s budget – initial hearings have been heard, biggest cut for us is 109 to 101% reimbursement rate. Maine Association of Nurse Anesthetist have asked me to testify on their behalf in Augusta on 4/7.
  - Dr. Curt Young from Vision Care of Maine has approached me himself about continuing with Ophthalmology. Dr. Frasz will be done doing surgery and working part time in the office the end of this month.
  - Washington Post article wasn’t put into your packet to scare you, only to highlight the importance of what we’re doing to make ourselves more viable because there are implications if we do not.
  - Dr. Cabot – still participating in MMA peer review, is this something that the Board will hear about, what is the process? Dr. Dennis will be bringing a synopsis to the medical staff and the Board for their information next month.

- **EXECUTIVE COMMITTEE**
  - George Barton noted that the Board Executive Committee met on 3/17/15. No questions as to the content of those minutes.

9. **NEXT MEETING**

- The next meeting will be held on Wednesday, April 29, 2015 – RESCHEDULED TO FIFTH WEDNESDAY begining at 5:00 p.m. with a tour of the facility and convene at 6:00 p.m. for business.

10. **ADJOURNMENT**

- Motion made and seconded to adjourn the meeting at 7:07 p.m.

**APPROVED**

SUBMITTED BY:  
KANDI HALE, EXECUTIVE ASSISTANT

AUTHENTICATED BY:  
GEORGE BARTON, CHAIR